



Government of Jamaica
Ministry of Labour & Social Security

**SOCIAL PROTECTION FOR INCREASED RESILIENCE AND
OPPORTUNITY PROJECT (SPIRO)**

**REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES – FIRM – INITIAL SELECTION)**

Loan No.: LN-9652-JM

Assignment Title: System Integrator (Firm) for the Design, Development and Operationalization of an Integrated Social Protection Information System

Reference No.: JM-MLSS-385929-GO-RFP

The Government of Jamaica/Ministry of Labour & Social Security has received financing from the World Bank toward the cost of implementing the Social Protection for Increased Resilience and Opportunity (SPIRO) Project and intends to apply part of the proceeds for consulting services for a System Integrator for the design, development, and operationalization of an Integrated Social Protection Information System¹.

Objective of the Consultancy:

To design, develop, and implement a Social Protection Information System for the Ministry of Labour & Social Security that serves as a centralized platform for all social assistance programmes/services. The system will enable a more efficient delivery of these programmes for both internal and external stakeholders.

Duration of the Consultancy:

The estimated implementation period is fifty-four (54) months as follows: Eighteen (18) months systems development and thirty-six (36) months of system warranty and implementation support services.

Selection Method:

Applicants will be shortlisted based on the submission's responsiveness to the eligibility criteria outlined in the Initial Selection Document (ISD). Applicants must meet the eligibility requirements specified in Table 1 – Qualification Criteria. Those whose applications are deemed

¹ Procurement **process** will be governed by the World Bank's Procurement Regulations."

substantially responsive will then be evaluated against Table 2 – Rated Criteria and Requirements.

Availability of the Documents:

The detailed Initial Selection Document (ISD) for the consultancy will be available for download the following Government website: www.gojep.gov.jm

Submission Date & Time:

Applications must be submitted online via www.gojep.gov.jm on or before March 31, 2025, at 5:00 p.m.

To participate in the opportunity, the service provider must first be registered on the Government's Electronic Procurement System at www.gojep.gov.jm.

For assistance with registration on the GOJEP portal, please contact the Ministry of Finance and the Public Service Help Desk at (876) 932-5220 or via email at oppccustomer@care@mof.gov.jm.

For additional information about GOJEP, please send email to: mofprocure@mof.gov.jm.

Contact Information:

The Ministry of Labour & Social Security

Attn: Calesha Stewart Walker

Procurement Specialist

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The Ministry of Labour & Social Security now invites eligible firms ("Consultants") to indicate their interest by submitting an application for System Integrator for the design, development, and operationalization of an Integrated Social Protection Information System. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to undertake this consultancy.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" September 2023 setting forth the World Bank's policy on conflict of interest.